

To:
Dealership's Name
() - fax

From:
POWER Software Consultants
(937) 485-4039 fax

CRM/SPC - SALES DAILY WORK PLAN RETENTION

POWER Software Consultants:

This letter serves as my formal request to have the retention changed for CRM/SPC Sales Daily Work Plan Tasks. I would like this change made within the next 10 days.

I understand this change will impact the amount of CRM/SPC data stored in the SIN database and therefore will reduce the amount of unused space in the SIN database. I believe the SIN database on my current computer system can adequately accommodate this extra data retention.

I also understand and agree that increasing the SIN data retention periods can do any or all of the following:

- a) Use additional disk space necessitating a disk upgrade
- b) Necessitate a memory upgrade
- c) Necessitate a server upgrade
- d) Cause batch jobs to take longer to run
- e) Delay workstation response time

I understand and agree that the cost to upgrade disk drives, memory and/or server will be at our dealership's expense. I agree to hold The Reynolds & Reynolds Company and its affiliates harmless against any action resulting from this data retention change.

SIGNATURE: _____ NAME: _____

TITLE: _____ DATE: _____

DEALERSHIP NAME: _____

CLIENT BRANCH TO BE CHANGED _____

Enter the number of days _____. Valid entries are 7-14 days.

Reynolds & Reynolds:
Supervisor Approval _____

Rev. 02/08